

SOUTH BENGAL STATE TRANSPORT CORPORATION
(A Government of West Bengal undertaking)
Dr. B.C.Roy Avenue, Durgapur-713201.

e-TENDERDOCUMENTS for implementation of Tally software at different establishments of SBSTC.

Tender No & Date	537 /AC/SBSTC/2025-26 DTD. 10.10.25
Name of the work	Implementation of Tally software at different establishments of SBSTC.
Bids invited for	Separately for Multiuser, Single user, Training per person, Renewal charges for single use and multiuser
	[Rate should be quoted in BOQ Format]
Date of Publishing Online	13.10.2025
Bid submission and document download start date.	13.10.2025
Last date for submission of Tender Document for Technical/Financial bids [Online]	01.11.25
Opening of Technical Bids	03.11.2025
Pre- Bid meeting	15.10..25
Address of Communication	Dr. B.C. Roy Avenue, Durgapur-01.
Content of the Tender Document	Eligibility criteria for the bidders:-Technical Bid Financial Bid

SOUTH BENGAL STATE TRANSPORT CORPORATION
(A Government of West Bengal undertaking)
Dr. B.C.Roy Avenue, Durgapur-713201.

TECHNICAL BID

ELIGIBILITY CRITERIA FOR BIDDERS.

Scanned copies of the following documents are to be up loaded.

1. Bidders should have at least 02(Two) years experience in relevant field. Supporting documents to be uploaded,

2. Bidders should upload/submit the copy of PAN card, Trade License, GSTN documents, Tax Returns (e.g IT, GST etc, for last three years) and Professional tax clearance certificate.

3. Audited Annual Accounts of last three years to be submitted. If any bidder avails the benefit of Section 44AD or 44ADA of income tax Act 1961, Self declaration accompanied by the ITR to be uploaded and submitted.

4. Bidders should enclose a declaration regarding uninterrupted service as per the Agreement.

5. The rates must be quoted by the bidders clearly. There should not be any ambiguity inclusive of GST. GST and other taxes(if applicable) to be paid as per the applicable rates and as per the legitimacy.

6. Self declaration in the letter head pad about “Not being blacklisted previously” by any organization is to be uploaded/submitted.

7. Self declaration to be uploaded in the letter head pad about regarding redressal of problems or resolving the technical glitches by the selected bidder within 72 hours of the receipt of the information. A dedicated person to be deployed for redressal of the problems faced by SBSTC while operating tally.

SOUTH BENGAL STATE TRANSPORT CORPORATION
(A Government of West Bengal undertaking)
Dr. B.C.Roy Avenue, Durgapur-713201.

(II) GENERAL TERMS & CONDITIONS FOR THE BIDDER

1.Tender should be in prescribed format obtained online from the e-tender portal **www.wbtenders.gov.in**. and it should be submitted as per the instruction given “Eligibility criteria for bidders” of tender document.

2.Comprehensive Rate should be quoted considering all cost factors (i.e Fixed cost, variable cost, etc.) **PER ANNUM including GST.**

3.SBSTC reserves the right to accept or reject any or all the tenders at any time. Corporation reserves the right to choose the successful bidders based on the L1 rate, credentials, performance, etc or as per the provision of Rule -47(8) of WBFR of the Order No. 5400-F(Y) of Finance department, government of West Bengal, dtd. 25.06.12.

4.The successful bidder shall be intimated very shortly after closing date of tender. Hence, no enquiry in this regard will be encouraged.

5. Online bid must be submitted not later than specified date and time.

6.SBSTC may, at its discretion extend the deadline for submission of bids by amending bid documents.

7. On scrutinizing, if it is found that the tender documents are incomplete, the bid will be rejected.

8. **A trial Work Order is to be issued to the selected bidder at first for three months. The final Work Order is to be issued after the successful customization of required aspects which is suitable for SBSTC.**

9.The final Work Order to be issued for one year. It may be renewed on the basis of satisfactory performance up to a maximum period of Five years.

10.The security deposit of 2% of the project cost is to be collected from the selected L 1 bidder.

11)The payment terms will be as follows:

a)30% of the project cost after implementation at the designated establishment of SBSTC.

b)30% of the project cost after next three months successful customization

c)40% of the remaining project cost on successful results after next three months.

11. Dedicated person(s) to be deployed by the selected bidder for the redressal of the

SOUTH BENGAL STATE TRANSPORT CORPORATION
(A Government of West Bengal undertaking)
Dr. B.C.Roy Avenue, Durgapur-713201.

FINANCIALBID

"Financial Bid" shall contain base rates of **PER ANNUM**, considering the Fixed and variable portion, inclusive of GST and other taxes, to be offered by the parties. The bidders are required to fill their offered rate online only in BOQ folder.

Managing Director
South Bengal State Transport Corporation

