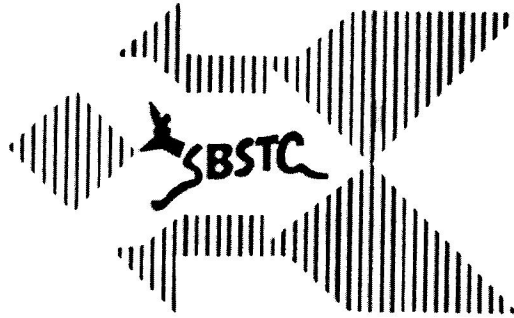


**SOUTH BENAGAL STATE TRANSPORT  
CORPORATION**

DR. B.C.ROY AVENUE,DURGAPUR – 713201.



**TENDER DOCUMENTS  
FOR  
SELECTION OF BUS FRANCHISEE OPERATOR (BFO)  
FOR  
OPERATION OF BUS SERVICES ON FRANCHISEE BASIS (2<sup>nd</sup>  
call)**

No.DTO- ~~351~~ /SBSTC/23.Dated Durgapur, the 8<sup>th</sup> Day of August, 2023.

**TENDER NOTICE FOR SELECTION FOR OPERATION OF BUS SERVICES  
ON FRANCHISEE BASIS (2<sup>nd</sup> call)**

South Bengal State Transport Corporation, a premier Government Bus Service Operator in West Bengal, is contemplating to engage franchisee for operation of Non-AC buses in 10 (Ten) routes in several districts of West Bengal.

Tender is invited from bonafied, reputed and experienced Bus Operators having experience in Non AC Buses operation. Routes and total buses to be provided in each route is given in the Tender Document.

The tender document may be downloaded from [www.wbtenders.gov.in](http://www.wbtenders.gov.in) & [www.sbstc.co.in](http://www.sbstc.co.in) w.e.f. **10/08/2023**.

Last date of submission of Online Tender is **31/08/2023 before 15:00 hrs.**  
Tenders will be opened on **05/09/2023**.



↓ **Managing Director, SBSTC**

**SOUTH BENGAL STATE TRANSPORT CORPORATION**  
**DR. B.C.ROY AVENUE, DURGAPUR – 713201.**

**TENDER DOCUMENTS**  
**FOR**  
**SELECTION OF BUS FRANCHISEE OPERATION (BFO)**  
**FOR**  
**OPERATION OF BUS SERVICES ON FRANCHISEE BASIS (2<sup>nd</sup> call)**

**Tender Ref. No. DTO- 351 /SBSTC/23 date-08/08/2023**

**1) IMPORTANT INFORMATION FOR APPLICANTS :**

Sl. No.	Description of Scheme / item	Details of information
1.	Name of the Scheme	Operation of Non AC bus services in 10 (Ten) routes in 'Build and Operate' system. The routes are given hereafter.
2.	Sale of Tender Documents	The tender document may be downloaded from <a href="http://www.wbtenders.gov.in">www.wbtenders.gov.in</a> & <a href="http://www.sbstc.co.in">www.sbstc.co.in</a> w.e.f 10/08/2023.
2A.	Pre-bid Meeting	Pre-bid meeting will be held on 17/08/2023 at 12.30 hrs. at H.Q. of SBSTC Durgapur.
3.	Application fees	Rs. 500/- per bus (Nonrefundable)
4.	Last date for submission of Tender Documents.	Last date of submission of Online Tender is <b>31/08/2023 before 15:00 hrs.</b>
5.	Opening of Tender	05/09/2023 at 15:00 hrs.
6.	Broad specifications of the Buses to be provided.	<i>The broad specification of the buses will be as follows :</i> 1. Standard JnNURM/Standard conventional. 2. JnNURM Midi bus. The registration marks are given with the location of buses for inspection by the bidders.

**2) SCOPE :**

- a) Operation of buses as per terms & conditions given below. They will be required to pay to SBSTC a FIXED AMOUNT out of such operation, per bus per month.
- b) The Bus Franchisee Operator (BFO) for operation of the buses will be selected by the SBSTC on the basis of the instant Tender after observation of necessary formalities. The Corporation shall reserve the exclusive rights towards selection or rejection of Tender.

-: ( 3 ) :-

- c) All participants will have to deposit nonrefundable Application fees of Rs. 500/- (Rupees Five hundred) only per bus in favour of SBSTC. Application fees is to be deposited in the form of bank draft drawn in favour of SBSTC or in the form of direct transfer in account no.10306801228 (IFSC No. SBIN0006152 & MICR No. 713002207). Documentary evidence is to be uploaded. BFO should bid for the buses for respective routes.
- d) The cost towards the C.F. and other applicable Fees & Taxes under the provisions of Motor Vehicles Act and Rules framed thereunder is to be borne by the BFO.
- e) The selected BFO will be responsible for the operation of the buses in the selected routes following specified alignment. The period of such engagement will be initially for a period of 1 (one) year, which may be extended up to 3 (three) years subject to satisfactory operation of the Bus Services and fulfillment of other conditions, if mutually agreed to. **The FIXED AMOUNT towards franchisee charges will be increased proportionately to the tune of increase in fare as and when the fare revision takes place.**
- f) The BFO will have to operate the buses in the best possible manner by engaging the required number of crew members (with valid License). Verification of the license of the crew members is mandatory. The BFO shall follow the Government rules for engagement of crew members and the related documents are to be furnished before the SBSTC.
- g) Arrangement for supplying fuel & lubricants, which will be required for operation of the buses, is to be arranged by the BFO at their own cost.
- The BFO will have to operate each bus for a minimum of 26 days in a month.
- h) Garage accommodation in safe places for the buses may be arranged by the BFO with prior information of such accommodation to the SBSTC.
- i) BFO will remain responsible for all upkeep, repair and maintenance of the buses held and placed under the agreement at his/her /their own cost.
- j) Insurance coverage under Comprehensive Scheme from the date of placement of the buses covering the entire validity period of the agreement will have to be arranged by the BFO at his own cost. While operating the buses if any damage to the bus occurred, damage cost to be borne by the BFO.
- k) Requirements under the provisions of relevant Acts and Rules applicable for operation of Bus services are always to be complied with by the BFO. Relevant terms and conditions for operation of such services must be followed by the BFO. Any deviation in this regard may lead to penal action against the BFO.
- l) The BFO will have to arrange for operation of the buses, placed by him/ her/them by his/her/their own manning. Any sub-leasing or sub-letting of the Ticket selling service, on any mode in any pretext, will not be allowed under any circumstance and in case of such default the agreement shall stand terminated from such point of time of such default.

- m) The fares will have to be collected at the rates approved by the Government of West Bengal. The BFO will not violate the scheduled alignment contained in the fare chart given by SBSTC.
- n) Detailed time table to be prepared with approval of SBSTC.
- o) Regarding fare collection in future if SBSTC solely adopts Electronic Ticketing System, the selected BFO will have to comply with that system, against payment of fees for TVM.
- p) The BFO for the said route shall be normally selected on the basis of the highest valid offer received for that route. However, in exceptional circumstances, the SBSTC will be at liberty to accept any other valid offer with proper justification and the decision of the Corporation shall be final and binding-upon all concerned.  
Any offer less than the corresponding reserve price for a particular Route will not be considered.
- q) The monthly FIXED AMOUNT per bus as will be fixed by the SBSTC in terms of above for the said route, which is to be deposited by the BFO selected for that route by the seventh of every month in advance.  
Mode of payment of Monthly FIXED AMOUNT to the Corporation shall be either in the form of Demand Draft / Pay Order / NEFT to be drawn in favour of South Bengal State Transport Corporation on SBI Bank, City Centre Branch, Durgapur, A/c. No. 10306801228 (IFSC No. SBIN0006152 & MICR No. 713002207).
- r) Offered rate should be unconditional & specific.
- s) The selected BFO shall enter into an agreement with the Corporation for setting the terms and conditions of the franchisee operation of buses.
- t) The BFO will not allowed to use the bus except for passenger stage carriage service.
- u) The BFO are authorized to use the depots / termini and other infrastructure of STU nearest to the route for parking and operation of buses.
- v) The SBSTC shall not bear any responsibility for any accident, incident if occurred and shall not also bear any responsibility of employment in future of the crew members or any staff those would be engaged by the BFO. All statutory liabilities in connection with his/her employees shall be borne by the BFO.
- w) The BFO hereto shall indemnify and keep indemnified the SBSTC hereto, at all times, against any loss or claim or demand arising out of the running and operation of the bus/buses and keep the SBSTC hereto harmless, against all losses, damages, claims, penalties, expenses, suits or proceeding of whatsoever nature made, suffered or incurred thereupon and for this purpose take out such workmen's compensation/ MACC third party insurance covered as may be necessary or customary or practice carried on by the BFO hereto or as may be directed by the SBSTC.
- x) The BFO shall allow the authorized person of the bus in question may entered into the bus an inspect the condition of the body and other mechanical parts including engine.

**y) Termination :**

The agreement will be liable to be terminated immediately in the following cases-

- i) Any unlawful/illegal/prohibited activities carried out in the bus, by the crew members of the buses or by the agency/BFO.
- ii) Any act of moral turpitude and transportation of any counterfeit/prohibited items in which conductor and / or agency is found to be involved.
- iii) Charging higher fare than that of the Govt. approved fare chart.

- iv) Picking and dropping passengers in unscheduled places, i.e. other than approved stoppages.
- v) Non-payment/delayed payment of FIXED AMOUNT for three consecutive months.
- vi) Any other activities which are not in conformity with terms & conditions of the agreement.
- z) In case of any premature termination of agreement, the SBSTC will however, have the right to induct any other BFO for operation of the said buses in the specified routes in question.
- aa) **Penal Provision** :- SBSTC reserves the right to impose penalty on the BFO for breach of any conditions of this NIT which may extend to forfeiture of security deposits, termination/suspension of contract and other legal measures and in this context the decision of SBSTC shall be final & binding.
- bb) **Dispute Resolution Clause**:-Durgapur Court shall have exclusive jurisdiction to determine the disputes & difference between the parties to the contract.
- cc) Advertisement rights with respect to the offered buses will remain with SBSTC only.
- dd) SBSTC reserves all right to accept or reject any or all the tenders without assigning any reason what so ever.

### **3. ELIGIBILITY :**

Any individual / Company / Aggregator / Consortium of buses are eligible to apply.

The applicants / tenderers must satisfy the following criteria:-

#### **(A) In case of individual applicants / Registered Companies**

- i) The applicant(s) must have experience for passenger bus service for at least 02 (two) years.
- ii) The applicant(s) have to submit Security Deposit at least to the tune of Rs. 1,00,000/- (Rupees One lakh)only for each bus of midi category and Rs. 2,00,000/- (Rupees Two lakh) only for each bus of standard category as in the form of Bank draft in favour of SBSTC.
- iii) The applicant(s) must have the Permanent Account Number (PAN) issued by the Income Tax Department ;

#### **(B) In case of Aggregators, Consortium of Owners of the buses the clause A (i) will be applicable as follows:**

Relevant documents of individual owners along with documents of buses / Agreement with individual owners have to be submitted.

#### 4. TECHNICAL BID :

The Technical bids shall contain –

- i) The Technical bid specified in Annexure – ‘A’, duly filled-in, including the declarations along with documents as mentioned therein;
- ii) Documentary evidences regarding fulfillment of eligibility criteria;
- iii) Scanned copy of draft/online transfer document towards Earnest Money Deposit;

#### 5. FINANCIAL BID :

The applicant shall have to quote monthly FIXED AMOUNT per bus for operation in the respective route in financial part (BOQ).

#### 6. SUBMISSION OF BID DOCUMENTS :

The bid documents containing the technical as well as Financial bids in the manner as mentioned at “ Bid Documents” shall have to be submitted through [www.wbtenders.gov.in](http://www.wbtenders.gov.in) only within the specified date and time.

#### 7. Details of Routes and Buses :

Sl. No.	Name of the bus	Depot	No. of vehicles	Registration Number	Location of bus	Category of bus Standard JnNURM /Standard conventional. /JnNURM Midi
1	Jangipara- Shreerampore	Howrah	1	WB39B/0835	Durgapur Divisional Workshop	Midi
2	Domjur- Kolkata via Salap	Howrah	1	WB39B/0824	Jhargram	Midi
3	Munsirhat- Howrah via Bankura	Howrah	1	WB39B/2077	Jhargram	Midi
4	Rajbalhat- Esplanade via Antpur, Sitapur	Howrah	1	WB39B/6594	Durgapur Divisional Workshop	Standard
5	Bankura- Malda	Bankura	1	WB39A/3129	Burdwan	Standard
	Bankura- Malda	Bankura	1	WB39A/3130	Burdwan	Standard
6	Durgapur- Krishnanagar	Durgapur	1	WB39B/4213	Asansol	Standard
7	Purulia- Krishnanagar	Purulia	1	WB39A/3527	Bankura	Standard
	Purulia- Krishnanagar	Purulia	1	WB39B/6635	Purulia	Standard
8	Attahas- Kolkata via Natunhat, Burdwan	Burdwan	1	WB39A/9289	Suri	Standard
9	Khirgram- Kolkata via Memari	Burdwan	1	WB39B/8296	Durgapur	Standard
10	Durgapur – Bolpur via Molandighi	Durgapur	1	WB39B/0822	Kalna	Midi

#### **The broad specification of buses will be as follows:**

- 1) Standard JnNURM /Standard conventional /JnNURM Midi
- 2) The colour of the buses will be white & blue as per norms of SBSTC. Logo and nomenclature to be printed on both sides, front and rear, will be provided by SBSTC.

-: ( 7 ) :-

**ANNEXURE - A.**

**TECHNICAL BID FORMAT**

(To be filled up and submitted by the Tenderer)

1. Details of Bank Draft No., date etc., deposited as Application fees. :
2. Name and style of the transport agencies/ companies / registered societies / individual. (Enclose copy of registration certificate, if applicable) :
3. Full address of the transport agencies / companies / registered societies / individual. :
4. In case of partnership, state the name and addresses of all the partners. :
  - a) Quote the partnership registration number and the date of registration of the firm.
5. In case of sole proprietorship, state the name with address. :
6. State the year when the business or the firm has been established. :
7. a) Details of Buses to be provided by the Tenderer: (Copies of all documents to be submitted)
8. a) Details of experience for operation of : (Necessary documents to be enclosed)
9. PAN :
10. GST Regn. No. : (In case any Agency is not in the possession of GST Registration, the same is to be submitted within one month of the date of receipt of Offer Letter, otherwise the offer will stand terminated.)
11. Enclose photocopy, self attested, of the last 2(two) years Audited Balance Sheet. (In case of Companies / Transport Agencies / Registered Societies only).

: ( 8 ) : -



**D E C L A R A T I O N**

I/We ..... the tenderer do hereby declare that the information given in the form are true to my / our knowledge and belief and in the event of any information found in correct my / our tender form may be cancelled.

I/We hereby also agree to abide by the rules in regard to tenders in vogue in the SBSTC and also follow the Rules & Regulations of the Government of West Bengal.

And should this tender be accepted by the SBSTC, I/We do hereby bind myself / ourselves and my / our successors and assignees to abide by and fulfill all the terms and conditions as specified or in default thereof to accept the forfeiture of the Security Deposit and make good to the SBSTC as mentioned in the said tender.

**N. B.:** Score out " I or We, my or our, me or us and myself or ourselves" in the declaration as the case may be and initial all the according.

Sign this                      the                      day of                      2023

Full Address:

Signature of the declarant:

Mobile No. :

Telephone No. :

**ANNEXURE – B**  
**FINANCIAL BID FORMAT**  
**(NOT TO BE SUBMITTED IN TECHNICAL BID. TO BE FILLED AND**  
**UPLOADED IN FINANCIAL BID ONLY)**  
**(For Reference purpose only)**

From : M/s \_\_\_\_\_

To : The Managing Director  
South Bengal State Transport Corporation  
Dr. B.C.Roy Avenue, Durgapur – 713201.

Sub : Financial Bid for selection of BFO for operation of Non AC Buses.

Sir,

I undertake to pay an amount per Bus per month by Demand Draft or Pay Order on any Nationalized Bank at Durgapur in favour of South Bengal State Transport Corporation for operation of Bus services as FIXED AMOUNT , as given below:

Sl. No	Name of the route	Depot	No. of vehicles	Registration Number	Category of bus Standard JnNURM /Standard conventional. /JnNURM Midi	Reserve price per bus per month (Excluding GST)	Offered price per bus per month (Excluding GST) (To be filled by the agency)
1	Jangipara- Shreerampore	Howrah	1	WB39B/0835	Midi	14,000/-	
2	Domjur- Kolkata via Salap	Howrah	1	WB39B/0824	Midi	14,000/-	
3	Munsirhat- Howrah via Bankra	Howrah	1	WB39B/2077	Midi	14,000/-	
4	Rajbalhat- Esplanade via Antpur, Sitapur	Howrah	1	WB39B/6594	Standard	20,000/-	
5	Bankura- Malda	Bankura	1	WB39A/3129	Standard	20,000/-	
	Bankura- Malda	Bankura	1	WB39A/3130	Standard	20,000/-	
6	Durgapur- Krishnanagar	Durgapur	1	WB39B/4213	Standard	20,000/-	
7	Purulia- Krishnanagar	Purulia	1	WB39A/3527	Standard	20,000/-	
	Purulia- Krishnanagar	Purulia	1	WB39B/6635	Standard	20,000/-	
8	Attahas- Kolkata via Natunhat, Burdwan	Burdwan	1	WB39A/9289	Standard	20,000/-	
9	Khirgram- Kolkata via Memari	Burdwan	1	WB39B/8296	Standard	20,000/-	
10	Durgapur – Bolpur via Molandighi	Durgapur	1	WB39B/0822	Midi	14,000/-	

Yours faithfully,

Date :

(Name & Designation of the authorized signatory with official seal)

-: ( 10 ) :-