

**SOUTH BENAGAL STATE TRANSPORT
CORPORATION**

DR. B.C.ROY AVENUE,DURGAPUR - 713201.



**TENDER DOCUMENTS
FOR**

**SELECTION OF BUS FRANCHISEE OPERATOR
FOR
OPERATION OF BUS SERVICES ON FRANCHISEE BASIS**

No.DTO- 813 /SBSTC/25. Dated Durgapur, the 1st December,2025.

TENDER NOTICE FOR SELECTION FOR OPERATION OF BUS SERVICES ON FRANCHISEE BASIS

South Bengal State Transport Corporation, a premier Government Bus Service Operator in West Bengal, is contemplating to engage franchisee for operation of Non-AC buses in 7 (Seven) routes in several districts of West Bengal.

Tender is invited from bonafied and reputed Operators. Routes and total buses to be provided in each route is given in the Tender Document.

The tender document may be downloaded from www.wbtenders.gov.in & www.sbstc.co.in w.e.f. **03/12/2025**.

Last date of submission of Online Tender is **29/12/2025 before 15:00 hrs.**
Tenders will be opened on **31/12/2025**.


+ Managing Director, SBSTC

SOUTH BENGAL STATE TRANSPORT CORPORATION
DR. B.C.ROY AVENUE, DURGAPUR - 713201.

TENDER DOCUMENTS
FOR
SELECTION OF BUS FRANCHISEE OPERATION
FOR
OPERATION OF BUS SERVICES ON FRANCHISEE BASIS

Tender Ref. No. DTO- **813** /SBSTC/25 date- **01** /12/2025

1) **IMPORTANT INFORMATION FOR APPLICANTS :**

Sl. No.	Description of Scheme / item	Details of information
1.	Name of the Scheme	Operation of Non AC bus services in 7 (Seven) routes in franchisee system The routes are given hereafter.
2.	Sale of Tender Documents	The tender document may be downloaded from www.wbtenders.gov.in & www.sbstc.co.in w.e.f 03/12/2025.
2A.	Pre-bid Meeting	Pre-bid meeting will be held on 08/12/2025 at 12.30 hrs. at H.Q. of SBSTC Durgapur.
3.	Application fees	Rs. 500/- per bus (Nonrefundable)
4.	Last date for submission of Tender Documents.	Last date of submission of Online Tender is 29/12/2025 before 15:00 hrs.
5.	Opening of Tender	31/12/2025 at 15:00 hrs.
6.	Broad specifications of the Buses to be provided.	<u>The broad specification of the buses will be as follows :</u> 1. Standard conventional. 2. JnNURM Midi bus. The registration marks are given with the location of buses for inspection by the bidders.

2) **SCOPE :**

- a) Operation of buses as per terms & conditions given below. They will be required to pay to SBSTC a FIXED AMOUNT out of such operation, per bus per month.
- b) The Bus Franchisee Operator for operation of the buses will be selected by the SBSTC on the basis of the instant Tender after observation of necessary formalities. The Corporation shall reserve the exclusive rights towards selection or rejection of Tender.

- c) All participants will have to deposit nonrefundable Application fees of Rs. 500/- (Rupees Five hundred) only per bus in favour of SBSTC. Application fees is to be directly transferred in account no.10306801228 (IFSC No. SBIN0006152 & MICR No. 713002207). Documentary evidence is to be uploaded. Bidders should bid for the buses for respective routes.
- d) The cost towards the C.F. and other applicable Fees & Taxes under the provisions of Motor Vehicles Act and Rules framed thereunder is to be borne by the operators.
- e) The selected operator will be responsible for the operation of the buses in the selected routes following specified alignment. The period of such engagement will be initially for a period of 1 (one) year, which may be extended up to 2 (two) years subject to satisfactory operation of the Bus Services and fulfillment of other conditions, if mutually agreed to. **The FIXED AMOUNT towards franchisee charges will be increased proportionately to the tune of increase in fare as and when the fare revision takes place.**
- f) The operator will have to operate the buses in the best possible manner by engaging the required number of crew members (with valid License). Verification of the license of the crew members is mandatory. The operator shall follow the Government rules for engagement of crew members and the related documents are to be furnished before the SBSTC.
- g) Arrangement for supplying fuel & lubricants, which will be required for operation of the buses, is to be arranged by the operator at their own cost.
- The operator will have to operate each bus for a minimum of 26 days in a month.
- h) Buses are to be parked at nearby depot against monthly parking fee of Rs. 1500/- (For a Standard bus) and Rs. 1000/- (For a Midi bus). Otherwise, garage accommodation in safe places for the buses may be arranged by the operator with prior information of such accommodation to the SBSTC.
- i) Operator will remain responsible for all upkeep, repair and maintenance of the buses held and placed under the agreement at his/her /their own cost.
- j) Fixed Insurance fee of Rs. 5000/- per month for Standard buses and fixed insurance fee of Rs. 3000/- per month for Midi buses would be deposited by the operator as the cost of insurance.
- k) Requirements under the provisions of relevant Acts and Rules applicable for operation of Bus services are always to be complied with by the operator. Relevant terms and conditions for operation of such services must be followed by the operator. Any deviation in this regard may lead to penal action against the operator.
- l) The operator will have to arrange for operation of the buses, placed by him/ her/them by his/her/their own manning. Any sub-leasing or sub-letting of the Ticket selling service, on any mode in any pretext, will not be allowed under any circumstance and in case of such default the agreement shall stand terminated from such point of time of such default.

- m) The fares will have to be collected at the rates approved by the Government of West Bengal. The operator will not violate the scheduled alignment contained in the fare chart given by SBSTC.
- n) Detailed time table to be prepared with approval of SBSTC.
- o) Regarding fare collection in future if SBSTC solely adopts Electronic Ticketing System, the selected operator will have to comply with that system, against payment of fees for TVM.
- p) The operator for the said route shall be normally selected on the basis of the highest valid offer received for that route. However, in exceptional circumstances, the SBSTC will be at liberty to accept any other valid offer with proper justification and the decision of the Corporation shall be final and binding upon all concerned.
Any offer less than the corresponding reserve price for a particular Route will not be considered.
- q) The monthly FIXED AMOUNT per bus as will be fixed by the SBSTC in terms of above for the said route, which is to be deposited by the operator selected for that route by the seventh of every month in advance.
Mode of payment of Monthly FIXED AMOUNT to the Corporation shall be in the form of NEFT to be drawn in favour of South Bengal State Transport Corporation on SBI Bank, City Centre Branch, Durgapur, A/c. No.0306801228 (IFSC No. SBIN0006152 & MICR No. 713002207).
- r) Offered rate should be unconditional & specific.
- s) The selected operator shall enter into an agreement with the Corporation for setting the terms and conditions of the franchisee operation of buses.
- t) The operator will not allowed to use the bus except for passenger stage carriage service.
- u) The operator is authorized to use the depots / termini and other infrastructure of STU nearest to the route for parking and operation of buses.
- v) The SBSTC shall not bear any responsibility for any accident, incident if occurred and shall not also bear any responsibility of employment in future of the crew members or any staff those would be engaged by the operator. All statutory liabilities in connection with his/her employees shall be borne by the operator.
- w) The operator hereto shall indemnify and keep indemnified the SBSTC hereto, at all times, against any loss or claim or demand arising out of the running and operation of the bus/buses and keep the SBSTC hereto harmless, against all losses, damages, claims, penalties, expenses, suits or proceeding of whatsoever nature made, suffered or incurred thereupon and for this purpose take out such workmen's compensation as may be necessary or customary or practice carried on by the operator hereto or as may be directed by the SBSTC.
- x) The operator shall allow the authorized person of the bus in question may entered into the bus an inspect the condition of the body and other mechanical parts including engine.

y) Termination :

The agreement will be liable to be terminated immediately in the following cases-

- i) Any unlawful/illegal/prohibited activities carried out in the bus, by the crew members of the buses or by the agency/operator.
- ii) Any act of moral turpitude and transportation of any counterfeit/prohibited items in which conductor and / or agency is found to be involved.
- iii) Charging higher fare than that of the Govt. approved fare chart.

- iv) Picking and dropping passengers in unscheduled places, i.e. other than approved stoppages.
- v) Non-payment/delayed payment of FIXED AMOUNT for three consecutive months.
- vi) Any other activities which are not in conformity with terms & conditions of the agreement.
- z) In case of any premature termination of agreement, the SBSTC will however, have the right to induct any other operator for operation of the said buses in the specified routes in question.
- aa) **Penal Provision :-** SBSTC reserves the right to impose penalty on the operator for breach of any conditions of this NIT which may extend to forfeiture of security deposits, termination/suspension of contract and other legal measures and in this context the decision of SBSTC shall be final & binding.
- bb) **Dispute Resolution Clause:-** High Court shall have exclusive jurisdiction to determine the disputes & difference between the parties to the contract.
- cc) Advertisement rights with respect to the offered buses will remain with SBSTC only.
- dd) SBSTC reserves all right to accept or reject any or all the tenders without assigning any reason what so ever.

3. **ELIGIBILITY :**

Any individual / Company / Aggregator / Consortium of buses are eligible to apply.
The applicants / tenderers must satisfy the following criteria:-

(A) In case of individual applicants / Registered Companies

- i) The applicant(s) must to submit Security Deposit at least to the tune of Rs. 1,00,000/- (Rupees One lakh) only for each bus of midi category and Rs. 1,50,000/- (Rupees one lakh fifty thousand) only for each bus of standard category as in the form of Bank draft in favour of SBSTC.
- ii) The applicant(s) must have the Permanent Account Number (PAN) issued by the Income Tax Department ;

4. TECHNICAL BID :

The Technical bids shall contain -

- i) The Technical bid specified in Annexure - 'A', duly filled-in, including the declarations along with documents as mentioned therein;
- ii) Documentary evidences regarding fulfillment of eligibility criteria;
- iii) Scanned copy of online transfer document towards Earnest Money Deposit;

5. FINANCIAL BID :

The applicant shall have to quote monthly FIXED AMOUNT per bus for operation in the respective route in financial part (BOQ).

6. SUBMISSION OF BID DOCUMENTS :

The bid documents containing the technical as well as Financial bids in the manner as mentioned at " Bid Documents" shall have to be submitted through www.wbtenders.gov.in only within the specified date and time.

7. Details of Routes and Buses :

Sl. No.	Name of the bus	No. of vehicles	Registration Number	Location of bus	Category of bus Standard conventional. /JnNURM Midi
1	Garerghat-Kolkata via Khanakul, Champadanga, Siekhala, Dankuni	1	WB39A9516	Howrah Depot	Standard
2	Jangipara - Shreerampore	1	WB39B0364	Digha Depot	Standard
3	Burdwan - Haldia via Ghatal, Mehogram	2	WB39B0357 WB39B0108	Haldia Depot Medinipur Depot	Standard
4	Asansol - Berhampore via Bolpur	1	WB39A9509	Bankura Depot	Standard
5	Jhargram - Digha via Lodhasuli, Rohini, Belda, Egra	1	WB39B0102	Jhargram Depot	Standard
6	Burdwan - Rohini via Arambagh, C.K. Town, Kultikri	2	WB39A9372 WB39A9958	Khirpai Depot	Standard
7	Berhampore - Korimpur	1	WB39A9373	Suri Depot	Standard

The broad specification of buses will be as follows:

- 1) Standard conventional /JnNURM Midi
- 2) The colour of the buses will be white & blue as per norms of SBSTC. Logo and nomenclature to be printed on both sides, front and rear, will be provided by SBSTC.

ANNEXURE - A.

TECHNICAL BID FORMAT

(To be filled up and submitted by the Tenderer)

1. Details of NEFT No., date etc., deposited :
as Application fees.
2. Name and style of the transport agencies/ :
companies / registered societies / individual.
(Enclose copy of registration certificate,
if applicable)
3. Full address of the transport agencies / :
companies /registered societies / individual.
4. In case of partnership, state the name and :
addresses of all the partners.
a) Quote the partnership registration number
and the date of registration of the firm.
5. In case of sole proprietorship, state the name :
with address.
6. State the year when the business or the firm :
has been established.
7. a) Details of Buses to be provided by the Tenderer:
(Copies of all documents to be submitted)
8. PAN :
9. GST Regn. No. :
(In case any Agency is not in the possession
of GST Registration, the same is to be submitted
within one month of the date of receipt of Offer
Letter, otherwise the offer will stand terminated.)
12. a) Enclose photocopy, self-attested, of the last :
IT return.

D E C L A R A T I O N

I/We the tenderer do hereby declare that the information given in the form are true to my / our knowledge and belief and in the event of any information found in correct my / our tender form may be cancelled.

I/We hereby also agree to abide by the rules in regard to tenders in vogue in the SBSTC and also follow the Rules & Regulations of the Government of West Bengal.

And should this tender be accepted by the SBSTC, I/We do hereby bind myself / ourselves and my / our successors and assignees to abide by and fulfill all the terms and conditions as specified or in default thereof to accept the forfeiture of the Security Deposit and make good to the SBSTC as mentioned in the said tender.

N. B.: Score out " I or We, my or our, me or us and myself or ourselves" in the declaration as the case may be and initial all the according.

Sign this the day of 2025

Full Address:

Signature of the declarant:

Mobile No. :

Telephone No. :

ANNEXURE - B
FINANCIAL BID FORMAT
(NOT TO BE SUBMITTED IN TECHNICAL BID. TO BE FILLED AND
UPLOADED IN FINANCIAL BID ONLY)

From : M/s _____

(For Reference purpose only)

To : The Managing Director
South Bengal State Transport Corporation
Dr. B.C.Roy Avenue, Durgapur - 713201.

Sub : Financial Bid for selection of franchisee operator for operation of Non AC Buses.

Sir,

I undertake to pay an amount per Bus per month by NEFT on any Nationalized Bank at Durgapur in favour of South Bengal State Transport Corporation for operation of Bus services as FIXED AMOUNT, as given below:

Sl. No	Name of the route	No. of vehicles	Registration Number	Category of bus Standard conventional. /JnNURM Midi	Reserve price per bus per month (Fixed)	Offered franchisee fee per bus per month (Including Insurance & GST) (To be filled by the operator)
1	Garerghat-Kolkata via Khanakul, Champadanga, Siekhala, Dankuni	1	WB39A9516	Standard	Rs. 21,004/-	
2	Jangipara - Shreerampore	1	WB39B0364	Standard	Rs. 21,004/-	
3	Burdwan - Haldia via Ghatal, Mehogram	2	WB39B0357 WB39B0108	Standard	Rs. 21,004/- Rs. 21,004/-	
4	Asansol - Berhampore via Bolpur	1	WB39A9509	Standard	Rs. 21,004/-	
5	Jhargram - Digha via Lodhasuli, Rohini, Belda, Egra	1	WB39B0102	Standard	Rs. 21,004/-	
6	Burdwan - Rohini via Arambagh, C.K. Town, Kultikri	2	WB39A9372 WB39A9958	Standard	Rs. 21,004/- Rs. 21,004/-	
7	Berhampore - Korimpur	1	WB39A9373	Standard	Rs. 21,004/-	

Yours faithfully,

Date :

Name & Designation of the authorized signatory with official seal)